



Iridium **AxcessPoint** Connect User Manual

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1. Iridium AxxessPoint Connect Overview

Iridium offers a suite of Wi-Fi solutions to connect to the Iridium network. This suite includes Iridium AxxessPoint, Iridium AxxessPoint Mail & Web and Iridium AxxessPoint Connect. Iridium AxxessPoint Connect is a customized application powered by Connectify that turns your laptop into a Wi-Fi hotspot when used with your Iridium satellite phone. Through the Wi-Fi hotspot, you can access the Iridium network with your smartphones and tablets for email messaging and browsing the Internet. The connection that is provided is narrowband and is primarily suited for email messaging. Do not attempt use applications that are designed for high-speed terrestrial networks like music or video while on this connection. Usage is billed per minute based on standard airtime rates.

Iridium AxxessPoint Connect uses Direct Internet 3.0 software to connect to the Internet through the Iridium network. You must have Direct Internet 3.0 installed on your laptop, otherwise Iridium AxxessPoint Connect will not install correctly.

2. Direct Internet

You will need to have Direct Internet 3.0 installed on your laptop first before installing Iridium AxxessPoint Connect. If you do not have Direct Internet 3.0 installed on your laptop, you can find it here:
<http://www.iridium.com/support/library/FirmwareSoftwareUpdates.aspx>.

Direct Internet 3.0 is subject to the U.S. Export Administrative Regulations. You must agree to the terms and conditions listed below before you can download and install Direct Internet 3.0. A full version of the End User License Agreement and terms and conditions can be found at in Section 11 of this User Manual.

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3. Windows OS Support

Iridium AxxessPoint Connect supports the following Windows OS:

- Windows 7 (32/64 bit)
- Windows Vista (32/64 bit)
- Windows XP (32 bit)

4. Before Installing Iridium AxxessPoint Connect

Before installing Iridium AxxessPoint Connect, you will need to do configure your laptop for optimal performance.

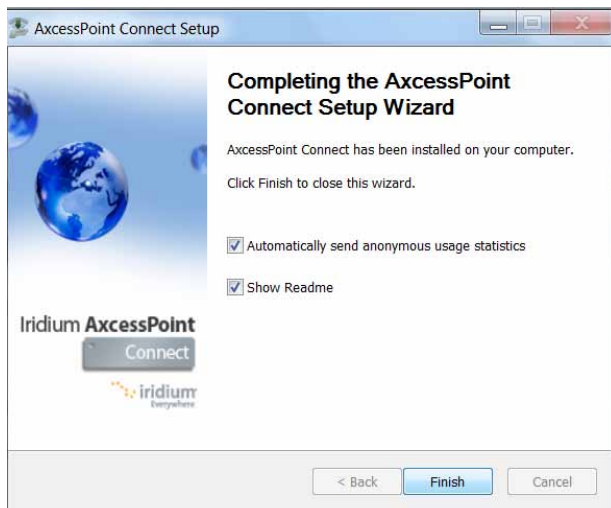
- Disable wireless manager if necessary
- Disable Windows updates to prevent large amounts of data coming through Iridium network, thus, causing you to incur unnecessary data usage.
 - Go to Control Panel
 - Go to Systems and Security
 - Go to Windows Update
 - Select Change Settings
 - Select the option that doesn't allow updates to install immediately
 - You should also turn back the Window updates once you are no longer using Iridium AxxessPoint Connect to continue to receive Window updates
- Have at least 25 MB of free disk space on your laptop
- Uninstall previous versions of Iridium AxxessPoint Connect if necessary. The uninstall process will require you to reboot your computer twice. This is a necessary step in order to complete the uninstall process.

5. Installation

Iridium AxxessPoint Connect is available on www.iridium.com/AxxessPointConnect. Iridium AxxessPoint Connect is subject to the U.S. Export Administrative Regulations. By downloading the software, you have agreed and accepted the terms and conditions below. A full version of Iridium AxxessPoint terms and conditions are listed in Section 11.



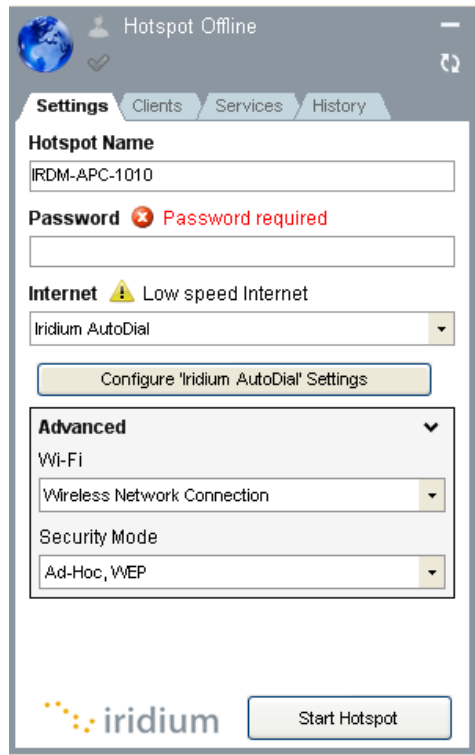
- Download and install Iridium AxxessPoint Connect onto your laptop.
- Once installation has completed, you will see the following screen.



- AxxessPoint Connect icon will be displayed on your desktop and the User Interface will automatically open.
- If you do not see the User Interface on your laptop, click on the AxxessPoint Connect to open the Wi-Fi hotspot.
- The hotspot is always on top of other applications when displayed on your desktop. It can be minimized. When minimized, you must look in your system tray for Iridium AxxessPoint Connect.

6. Main User Interface

Now that you have installed your Iridium AxxessPoint Hotspot, you will need to configure your Wi-Fi hotspot. Go to the Settings Tab on your Iridium AxxessPoint Connect hotspot. This is the main user interface for your Wi-Fi hotspot. It will be where you will configure your hotspot, start and stop the hotspot. It is also where you will see the status of the hotspot. The status can be found at the top near the Iridium globe.



Changing the Hotspot Name

You can customize the name of your Wi-Fi hotspot by changing the name of the hotspot. The Wi-Fi hotspot has a prefix which you cannot edit: IRDM-APC-. You may add characters after this to customize the name of your Wi-Fi hotspot. The entire name is limited to 32 characters. This is the name that you will give to others to connect to your Wi-Fi hotspot.

Setting a Password

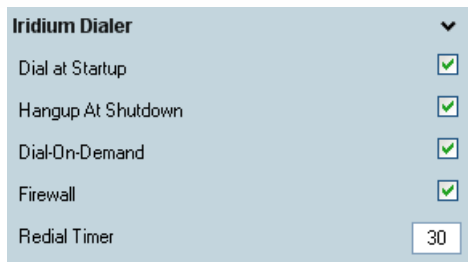
Setting a password will allow you to control who can gain access to your Wi-Fi hotspot. In the Password field, enter 8 – 63 characters for your password. Once you enter in the password, it is saved automatically. This is the password that you will give to others when they want to connect to your Wi-Fi hotspot.

Internet Type

This is the internet connection and it is automatically configured to “Iridium AutoDial”. Iridium AxxessPoint Connect starts and ends the Iridium connection through Direct Internet.

Configure “Iridium AutoDial” Settings

The Iridium AutoDial settings are pre-configured. The user does not need to make any changes. These settings are: dial at startup, hang up at shutdown, dial-on-demand, firewall, and redial timer. The default setting is to enable all four settings: dial at startup, hangup at shutdown, dial-on-demand and firewall enabled.



- Dial at Startup – Automatically brings up the Iridium connection when you select <Start Hotspot> and a new data call is placed.
- Hangup at Shutdown – Automatically brings down the Iridium connection when you select <Stop Hotspot>
- Dial on Demand – This feature controls the Iridium connection. It will bring down the Iridium connection after 3 minutes if there is no activity. No activity is defined as: no keystrokes, no mouse movement when no clients are connected. If there are clients connected, the Wi-Fi hotspot is never idle. The hotspot keeps the Iridium connection up if there is activity on the keyboard or mouse, or there are clients connected.
- Firewall – Firewall is enabled to prevent extraneous data from the Internet from coming through.
- Redial time – This is set to 30 seconds. If you are disconnected from the Iridium network, the software will attempt a redial to connect every 30 seconds.

Encryption Mode

This is the encryption type for your Wi-Fi hotspot. In most cases, you will select Access Point, WPA2-PSK. If you are using Windows Vista (32/64 bit) or Windows XP (32 bit), you must select Ad-Hoc, WPA2.

If you are using a Windows Vista or Windows XP laptop, you will not be able to connect your Wi-Fi enabled BlackBerry or Android to the Iridium Wi-Fi hotspot. BlackBerry and Android phones do not support ad-hoc connections.

7. Iridium AxxessPoint Connect Setup with Supported Wi-Fi Devices

Once you have installed Iridium AxxessPoint Connect, you will need to configure your Wi-Fi device to work properly with Iridium AxxessPoint Connect.

Blackberry Setup

- Make sure you have Windows 7 running on your laptop
- Connect your laptop to your Iridium satellite phone via USB cable.
- Turn on both devices in an open, outdoor area and wait for adequate signal on your Iridium phone
- Open Iridium AxxessPoint Connect and select <Start Hotspot>
- Go to BlackBerry Menu
- Select Manage Connections
- Select Wi-Fi Network
- Press Next and scan for networks
- Select IRDM-APC-xxxx
- Once BlackBerry WiFi logo is white, you are connected. This will take up to 2 minutes.

Android Setup

- Make sure you have Windows 7 running on your laptop

- Connect your laptop to your Iridium satellite phone via USB cable.
- Turn on both devices in an open, outdoor area and wait for adequate signal on your Iridium phone
- Open Iridium AxxessPoint Connect and select <Start Hotspot>
- Click on Menu button on the Android Smartphone
- Select Settings
- Select Wireless & Networks
- Turn on Wi-Fi
- Select IRDM-APC-xxxx under Wi-Fi Networks

iOS Device Setup

- Connect your laptop to your Iridium satellite phone via USB cable.
- Turn on both devices in an open, outdoor area and wait for adequate signal on your Iridium phone
- Open Iridium AxxessPoint Connect and select “Start Hotspot”
- Go to Settings on iOS device
- Select Wi-Fi
- Under Choose a Network, select IRDM-APC-xxxx
- Click on <Stop Hotspot> to stop the Wi-Fi hotspot and bring down the Iridium connection.

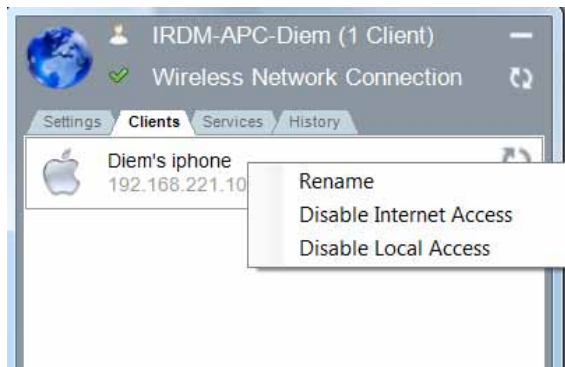
8. Starting Iridium AxxessPoint Connect

Now that you installed and configured your Iridium AxxessPoint Connect hotspot, you are ready to start the hotspot.

- The User Interface should be open. If not, click on the <AxxessPoint Connect> icon on your desktop or open up your system tray and click on <AxxessPoint Connect>
- Connect your Iridium satellite phone to your laptop with a USB cable in an outdoor area and make sure you are registered with the Iridium network with several bars or more of signal strength
- Click on <Start Hotspot> to start the Wi-Fi hotspot which will automatically connect to the Iridium network
- You will see the status of the hotspot at the top of the menu
- Connect your Wi-Fi enabled device in order to send emails and browse the Internet.

9. Clients Tab

In the Clients Tab is where you will see the connections to your Wi-Fi hotspot. You can rename the connections, disable their internet access and disable their local access.



Rename the Connection

- Right click on the rotating arrows next to the connection's name or hover over the connection's name and click the mouse for the drop down menu
- Select <Rename>
- A menu will pop up with the current name
- Enter in a new name for the connection.
- Click <OK> to accept changes and closes the pop up menu
- This is the name that will show when this device connects to your Wi-Fi hotspot

Disable Internet Access

- Hover your mouse over the connection's name and you will see a drop down menu
- Select <Disable Internet Access>
- You will see a red X over a globe next to the rotating arrows. This indicates that the connection has been denied access to the Internet by not allowing it to connect to the Iridium network.
- To allow Internet access, right click on the red X and select <Enable Internet Access>

Disable Local Access

- Hover your mouse over the connection's name and you will get a drop down menu
- Select <Disable Local Access>
- You will see a red X over a monitor icon near the connection's name. This indicates that the connection has been denied access to the Wi-Fi hotspot.

To stop the hotspot connection, click the <Stop Hotspot> to close the hotspot and end the Iridium connection. If you are finished using AxxessPoint Connect, disconnect your phone from your laptop to avoid any unplanned usage charges. Usage will be billed at standard rates on a per minute basis for airtime use.

10. Support

If you have additional questions or need additional support, please contact Iridium Customer Care at +1-480-752-5100 or email Dataspport@iridium.com

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